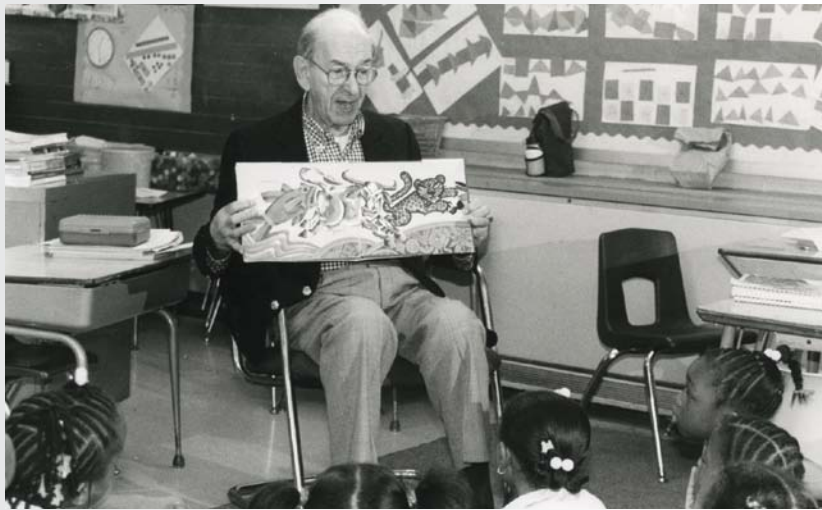
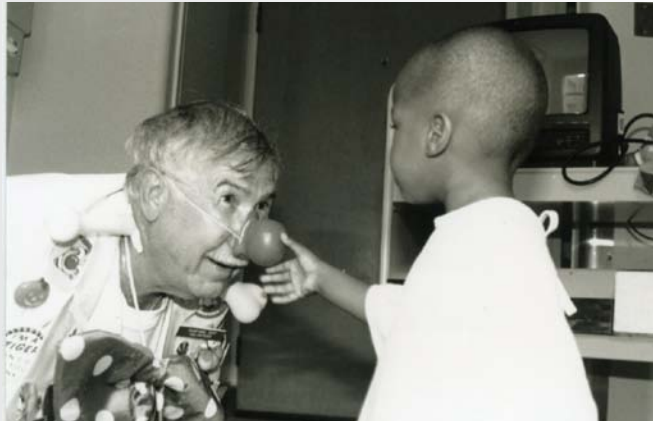


40 Greater
YEARS Cleveland
Volunteers
Connecting you with opportunities to serve

Celebrating 40 Years of service to our community!





Dear Friends,

Thank you for your interest in Greater Cleveland Volunteers.

We have had much to celebrate this year – we have not one, but four milestone anniversaries coinciding.

Our agency has been serving the Cleveland area for 40 years. We started as a small program operating in the basement of Cleveland City Hall, and are now an independent nonprofit agency recognized for our promotion of volunteerism throughout Cuyahoga County. Through the past 40 years, 20,000 volunteers have been part of our organization and given 16.8 million hours of service to more than 500 local organizations.

For 20 years, our innovative RSVP Players volunteer theater troupe has presented performances which are both entertaining and informative. They perform an average of 50 times each year and have reached approximately 30,000 people.

Two initiatives aimed at Cleveland schoolchildren turned 15. The Experience Corps tutoring program, which is now part of AARP, continues to bring the gift of literacy to young students in the Cleveland schools. The Books for Kids program provides children with new and gently used books to call their own, in order to create a love for reading. Over the past 15 years more than 12,000 students have been tutored and approximately 50,000 books have been given away.

We are grateful for the many individuals and organizations that help us do our work – our devoted Board and staff; our wonderful partner agencies; the thousands of volunteers we serve; and the generous companies, foundations, and individuals who support us.

Volunteerism is essential to Cleveland's future - not just because volunteers help get things done, but also because working together strengthens our community.

Best wishes,

Michael E. Smith
President, Board of Directors

Joy Banish
Executive Director



40 Years of Volunteering

In 1972, the Cleveland chapter of the national Retired Senior Volunteer Program (RSVP) was started by the Cleveland Department of Health. The focus of the program was to engage adults age 60+ in meaningful volunteer service to organizations in the City of Cleveland.

- Lois Filipic served as the first director.
- In addition to providing volunteers to help local organizations, RSVP volunteers helped with a few special projects such as operating swine flu information hotlines, helping with fundraising for the PlayhouseSquare revitalization project and creating a telephone reassurance program for seniors who spoke little or no English.

In the 1980's:

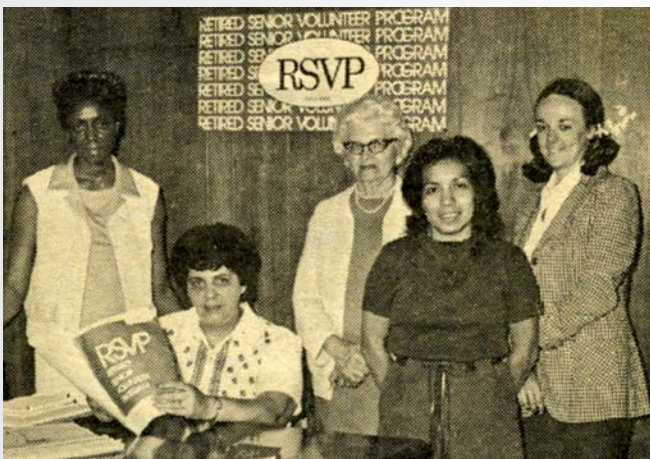
- The RSVP program became an independent 501c3 nonprofit organization and Margaret (Peg) McCarthy was hired as Executive Director.
- RSVP partnered with MetroHealth on the Family Friends program to provide respite to families with disabled or critically ill children.
- The Beginning Alcohol and Addictions Basic Education Studies (BABES) program was introduced to Cleveland Public Schools by RSVP volunteers. The program earned the 105th Point of Light from President George H.W. Bush.

During the 1990's:

- RSVP of Cleveland became RSVP of Greater Cleveland when it expanded into the suburbs.
- In 1992, the RSVP Players theatrical troupe was formed to provide educational and entertaining plays to groups of older adults.
- The Life Enrichment program series offered continuing education to older adults.
- The Seniors for Schools literacy tutoring program was started. The program's name was later changed to Experience Corps.
- The Books for Kids book donation program was created to provide books to Cleveland school students.
- Joy Banish was appointed Executive Director.

In the 2000's

- At the request of the Cleveland Schools, the My Mentor My Friend volunteer mentoring program was created.
- The Experience Corps program was expanded into 13 Cleveland Schools.
- RSVP of Greater Cleveland became a United Way Partner Agency.
- The agency expanded from serving only older adult volunteers to serving volunteers age 18 and older, and with that came a name change to Greater Cleveland Volunteers.



Engaging Volunteers Today

- As the needs in our community have changed over the past 40 years, Greater Cleveland Volunteers has worked to meet these changing needs by expanding to serve more volunteers, developing new programs, and seeking partnerships with nonprofit organizations where our volunteers can have an impact.
- We are now focusing more on engaging volunteers to address critical community needs such as serving veterans, educating children, working with the homeless, teaching job skills, providing hunger relief, and healthy nutrition programming for children.
- In addition, Greater Cleveland Volunteers' Team Events program matches volunteers with one-time or short term opportunities.
- Partnerships have been developed with several local colleges to engage students in volunteerism.
- The national Experience Corps literacy tutoring program is now part of AARP which will provide opportunities to expand this highly successful program. Greater Cleveland Volunteers manages the Cleveland affiliate of the Experience Corps program, which served 1000 students in the Cleveland Metropolitan School District in the 2011-2012 school year.
- Greater Cleveland Volunteers continues to manage the Cuyahoga County chapter of the national RSVP program that engages older adults in service to the community.
- Our My Mentor My Friend program provides 45 children with mentors who connect with them weekly at their schools.
- In 2011-2012, Greater Cleveland Volunteers received assistance from a team of young professionals through the Cleveland Bridge Builders Program. The team has helped develop new outreach strategies to increase awareness of our organization so we can engage more people in helping our community.



Our Volunteers Served the Community

2100 Lakeside Men's Shelter
 AARP Experience Corps
 A.M. McGregor Home
 Abington Arms
 Adoption Network Cleveland
 Adult Guardianship Services
 All Faiths Pantry
 Alzheimer's Association
 American Cancer Society
 Discovery Shop
 Hope Lodge
 Resource Center
 American Heart Association
 American Red Cross
 Blood Services
 Disaster Services
 Archbishop Lyke School-Elementary
 Arthritis Foundation N.E. Ohio Chapter
 Bedford City School District
 Big Brothers Big Sisters of Greater Cleveland
 Bob Hope, (USO) Airport Center
 Boys & Girls Clubs
 Business Advisers of Cleveland
 Carmella Rose Foundation
 Case Western Reserve University
 Centers for Dialysis Care
 Church COGIC, The
 City of Cleveland
 Cleveland Animal Protective League
 Cleveland Botanical Garden
 Cleveland Clinic
 Cleveland Film Festival
 Cleveland Foodbank
 Cleveland Grays Armory Museum

Cleveland Hearing & Speech Center
 Cleveland Heights-University Heights Library
 Cleveland Hopkins Dept. of Port Control
 Cleveland Leadership Center
 Cleveland Metroparks
 Cleveland Metroparks Zoo
 Cleveland Metropolitan School District
 Cleveland Museum of Natural History
 Cleveland Philharmonic Orchestra
 Cleveland Police Auxiliary
 Cleveland Police Museum
 Cleveland Restoration Society
 Cleveland Sight Center
 Cleveland Slovenian Community Garden Association
 Coit Farmers Market
 Concordia Care
 Council of International Programs, USA
 Cuyahoga Community College
 Cuyahoga County Board of Developmental Disabilities
 Cuyahoga County Archives
 Cuyahoga County Department of Senior & Adult Services
 Cuyahoga County Public Library
 Detroit Shoreway Community Development Corporation
 Doan Brook Watershed Partnership
 Domestic Violence & Child Advocacy Center
 East End Neighborhood House
 Eliza Bryant Village
 Eliza Jennings Home
 Esperanza, Inc.

Euclid Beach Villa Resident Council
 Euclid Hospital
 Euclid Senior Programs
 Euclid Symphony Orchestra
 Fairhill Partners
 Fairview Hospital
 Fairview Hospital Flower Shop
 Family Promise
 Mt. Pleasant
 Tremont
 Free Medical Clinic of Greater Cleveland
 Friend to Friend Prison Ministry
 Friendly Inn Settlement
 Friends of the Cleveland Public Library
 Greater Cleveland Volunteers
 Golden Age Centers
 Great Lakes Science Center
 Habitat for Humanity
 HandsOn Northeast Ohio
 Hattie Larlham
 Heights Community Congress
 Heights Emergency Food Center
 Helen S. Brown Senior Citizen Center
 Helping All Students Toward Independence
 Hillcrest Hospital
 Hillcrest Meals on Wheels
 Honor Good Deeds
 Hospice of the Western Reserve
 Hunger Network
 Huron Hospital
 InterAct Cleveland
 Intergenerational School, The
 International Services Center
 International Women's Air & Space Museum
 Jennings Center for Older Adults
 Jewish Family Service Association
 Joyful Noise Neighborhood Music School



Through These Organizations in 2011

Judson at University Circle
 Lakewood Division of Aging
 Lakewood Hospital
 Lesbian Gay Bisexual Transgender
 Community Center
 Louis Stokes VA Medical Center
 Lutheran Hospital
 Marymount Hospital
 Mayfield City Schools
 MedWorks
 Menorah Park
 Merrick Senior Services Center
 MetroHealth System
 MidTown Cleveland
 Montefiore
 Murtis H. Taylor Human Services System
 Muscular Dystrophy Association
 Museum of Contemporary Art Cleveland
 Musical Arts Association
 Orchestra Store
 Cleveland Orchestra
 My Mentor My Friend
 NAMI

NASA Glenn Research Center
 National Council of Jewish Women
 Nature Center at Shaker Lakes
 New Avenues to Independence, Inc.
 New Directions
 Ohio Library For Blind/Physically
 Disabled
 ParkWorks/LAND Studio
 PlayhouseSquare
 Project Learn of Greater Cleveland
 Rock and Roll Hall of Fame and Museum
 Rockefeller Park Greenhouse
 Rocky River Senior Center
 Ronald McDonald House
 RSVP Players
 Senior Citizen Resources
 Senior Outreach Services
 Shaker Heights Beachwood
 Meals on Wheels
 Shoes and Clothes for Kids
 Shore Cultural Centre
 Singing Angels, The
 South Pointe Hospital

St. Martin de Porres Family Center
 St. Augustine Manor
 St. Clair Superior Development
 Corporation
 St. Malachi Center
 St. Timothy Manor
 St. Vincent Charity Medical Center
 Ten Thousand Villages of Cleveland
 Trinity Lakewood Community Outreach
 University Hospitals - Volunteer Dept.
 University Settlement
 Visiting Nurse Association of Ohio,
 Hospice
 Volunteers of America
 West Park Meals-on-Wheels
 West Rose-Mt. Carmel Senior Center
 West Shore Meals on Wheels
 West Side Catholic Center
 West Side Community House
 Western Reserve Historical Society
 Western Reserve Area Agency on Aging
 West Side Ecumenical Ministry
 El Barrio
 Food Center at Community Corner
 Brookside Center
 WVIZ and WCPN ideastream
 Youth Opportunities Unlimited



Contributions

\$50,000 and above

The Cleveland Foundation
Corporation for National and
Community Service
United States Department of
Justice
United Way of Greater Cleveland

\$20,000-\$49,999

Martha Holden Jennings
Foundation
Third Federal Savings & Loan

\$10,000-\$19,999

The Abington Foundation
The Althans Foundation
Eva L. & Joseph M. Bruening
Foundation
City of Cleveland
Eaton Corporation
MyCom

\$5,000-\$9,999

Frances White Gale
Giant Eagle Foundation
The McGregor Foundation
State of Ohio, Department
of Aging
Leroy & Maria Parks
The Kent H. Smith Charitable
Trust
UPS
Thomas H. White Foundation

\$1,000-\$4,999

Anonymous
Georgia Anetzberger, Ph.D.
Applied Industrial Technologies
Barnes Wendling CPAs, Inc.
Gary & Rosalyn Bombei
Joseph & Hermine Cech
Helen Chamberjian
Charter One Bank
Barry & Suzanne Doggett
Harry K. Fox & Emma R. Fox
Charitable Foundation
Group Management Services, Inc.

Harvard Business School Club
of Northeastern Ohio
Nathan and Regina Herman
Charitable Fund
Hospice of the Western Reserve
Thomas Hoyt & Katharine
Brooks Jones Family Fund
Judson at University Circle
KeyBank Foundation
Milton A. & Charlotte R. Kramer
Charitable Foundation
Dr. Robert & Brenda Kunkel
Lincoln Electric Foundation
David O'Loughlin
The Lubrizol Corporation
The Lubrizol Foundation
The Mandel Foundation
Medical Mutual of Ohio
The MetroHealth System
MobileMed 1 Foundation, Inc.
David & Inez Myers Foundation
Ohio Community Service
Council
Dale & Rosemary Rehner
John Reynolds
William H. Roberts
Dr. Daniel & Elaine Rocker
Robert & Veronica Runcis
Target Stores
Ulmer & Berne, LLP
University Hospitals of Cleveland
Timothy Wuliger

\$500-\$999

Thomas & Laura Barnard
Dan & Jeanne Biello
J. Parke & Fran Boyer
Cohen & Company
First Energy Corporation
Terry & Dorothy Hokenstad
Ogletree, Deakins, Nash, Smoak
& Stewart
Tom & Lauren Skrovan
Michael Smith
Clara Spath
Jerry Tillman & Stephanie
FallCreek, DSW
Stanley & Dr. Sally Wertheim
Western Reserve Area Agency
on Aging

\$100-499

Admiral Products
Richard & Joy Banish
Donald & Carolyn Brinkley
Robert Brooks
Buckingham, Doolittle &
Burroughs, LLP
Ronald & Wendy Busch
Milan Busta
The Centers for Dialysis Care
Brian & Candice Cookson
Edward Cunneen
David Daams
Patty Dotts
Robert & Ellen Erzen
Matt & Lisa Foley
Jill Fowler
Louis & Kim Gagliano
Elaine Gingerich
James Harris & Doreen Lazarus
Ronald & Linda Hashier
Sharon Herene
Stanley & Marcia Jaffe
Gerald Jarzabek/ R.W. Baird & Co.
Eliza Jennings Senior Care
Network
Darlene Johnson-Cargill
Richard Jones
Susan Klarreich, Ph.D.
Gerrit & Margaret Kuechle
William & Darlene Leahy
Bonnie Lindberg
Linden House
Edward A. & Catherine L. Lozick
Foundation
Irvin & Penny May
McGowan & Company
Simon & Becky Moldaver
Montefiore
Charles Morelli
PlayhouseSquare
Donald & Carol Poe
Robert & Lea Poe
Mary Lou Pollak
Ronald & Nanci Pottorff
Jacob Rosenbaum
Burt Saltzman
Tom Sammon
Leonard Schwartz
Susan Smith
Susan Speizer
Dr. Glenn & Mary Sykora

Contributions

Murtis H. Taylor Human
Services System
University Circle, Inc
West Park Kiwanis Club
Kim Wilson
Vin & Heather Zachariah

Other Gifts

AARP Suburban Cuyahoga
County Chapter 371
Ian & Gloria Abrams
Algart Health Care
Anonymous (2)
Robert Binstock, Ph.D.
William Carran, Jr.
Thomas & Helen Clevidence
The College Club of Cleveland
George & Eleanor Cooper
Cuyahoga County Board of
Developmental Disabilities
Audrey DeClement
Patrick Dessart
Janice Dzigiel
East Park Retirement
Community
Richard & Judy Felber
Fifty Plus Club of Walton Hills

First Covenant Church
of Willoughby Hills
Burton & Rita Frankel
Friendly 50 Plus Club
Alan Goldman
Susan Haviland
Hilltop Village Independent
Living
Honor Good Deeds
Insurance Brokerage Antitrust
Litigation
Ralph & Donna Jacobsen
Laura Jamieson
Julie Jarvis
Frances Johnson
Ross Jones
Joseph Kazmer
Holly Kosalko
Barbara Kuhlman
Shirley Levett
Mary Lewis
Light of Hearts Villa
Denise Link
Martha Manring
Levenia Marsaw
Kathy Marszalek
John Marynak
Marvin McNatt

Donna Middlebrooks
Alma Miller
William & Margaret Mitchell
Nature Stone
Charles & Ann Newman
Christine Paternite
Samuel Petry, II
William Plichta
Jo Reed
June Rosenfeld
Rowena Rubin
Ruth Rubin
Richard & Ruth Schaeffer
Sol Shack
B. Kathleen Shamp
Slovenian Pensioners Club
of Euclid
St. Leo's Golden Agers
Marlene Stoiber, Ph.D.
Robert Targett
Twinsburg Seniors
Anthony & Barbara Ware
Ella Weichert
Don Wirtz
Wilma Wise
Young at Heart
Young of Hearts Club
Sanford & Sally Ziff

In-Kind Donations

American Girl
Georgia Anetzberger, Ph.D.
Anonymous
Richard & Joy Banish
Gary & Rosalyn Bombei
Bryant & Stratton College
Paul Christopher Jewelers
Cleveland International Film
Festival
Patty Dotts
Dramatic By Nature
Photography from Toomey
& Friends
Eaton Corporation

Forest City Tree Protection
Jill Fowler
Lou & Kim Gagliano
Great Lakes Theatre Festival
Gwain Design
Holden Arboretum
ideastream
Stanley Jaffe
Ross Jones
Debra Kay
Dr. Robert & Brenda Kunkel
Lake Erie Nature & Science Center
Becky Moldaver
Morgan O'Connor

Lee & Maria Parks
Debra Patterson
PlayhouseSquare
Mary Lou Pollak
Ron & Nanci Pottorff
Prime Rib Steakhouse
John Reynolds
River Expeditions
Roland Philip, MD
Eva Sherman
Tom & Lauren Skrovan
Chuck & Jean Stephenson
Tastefully Simple
WKYC

Greater Cleveland Volunteers Statement of Financial Position December 31, 2011

Assets

	2011
Current Assets	
Cash and cash equivalents	\$ 273,126
Grants receivable	97,174
Prepaid expenses	13,932
	384,232
Property and Equipment – At Cost	62,536
Less: Accumulated depreciation	60,397
	2,139
Investments	450,922
Total Assets	\$ 837,293

Liabilities and Net Assets

	2011
Current Liabilities	
Accounts payable	\$ 457
Accrued vacation	31,953
Other accrued expenses	15,222
	47,632
Commitments	
Net Assets	
Unrestricted:	
Board designated for endowment	454,106
Undesignated	66,859
	520,965
Temporarily restricted:	268,696
	789,661
Total Liabilities and Net Assets	\$ 837,293

Greater Cleveland Volunteers Statement of Activities Year Ended December 31, 2011

	Unrestricted	Temporarily Restricted	Total
Revenue			
Contributions	\$ 45,960		\$ 45,960
Grants	16,759	\$ 798,202	814,961
Fundraising and special events	44,675		44,675
Recognition	7,721		7,721
Investment loss	(7,019)		(7,019)
Investment income	84		84
Miscellaneous income	9,345		9,345
Net assets released from restrictions	758,528	(758,528)	
Total revenue	876,053	39,674	915,727
Expenses			
Program services	696,097		696,097
Administrative	117,192		117,192
Fundraising	91,834		91,834
Total Expenses	905,123		905,123
Change in Net Assets	(29,070)	39,674	10,604
Net Assets - Beginning of Year	550,035	229,022	779,057
Net Assets - End of Year	\$ 520,965	\$ 268,696	\$ 789,661

2012 Board of Directors

Michael E. Smith

President

Georgia J. Anetzberger, Ph.D.

Jeffrey Baddeley

Thomas H. Barnard

Dan N. Biello

Gary V. Bombei

J. Parke Boyer

Joseph Cech

Edward T. Cunneen

Robert F. Erzen

Stephanie FallCreek, D.S.W.

Lisa S. Foley

Jill M. Fowler

Frances W. Gale

James N. Harris

Dorothy Hokenstad

Stanley Jaffe

Darlene Johnson-Cargill

William B. Leahy

Calvin Leonard

Vincent S. Misiti

Becky S. Moldaver

Leroy B. Parks Jr.

Rosemary Rehner

John A. Reynolds

Elaine H. Rocker

Veronica Runcis

Jeanette D. Savage

Leonard S. Schwartz

Thomas Skrovan

Clara C. Spath

Stanley E. Wertheim

Ann E. Zellmer

Greater Cleveland Volunteers Staff

Joy Banish

Executive Director

Carol Bolden

Experience Corps

Site Coordinator

Kirsten Frei-Herrmann

Director, Community

Based Programs

Alan Goldman

Development Director

Carol Hasek

Mentoring Coordinator

Ross Jones

Experience Corps

Site Coordinator

Dianna Kall

Communications/Special

Events Coordinator

Debra Kay

Director, School

Based Programs

Shirley Levett

Accountant/Computer

Systems Manager

Lynette Maistros

Volunteer Coordinator

Denise Reyes

Database Coordinator

Susan Smith

Volunteer Coordinator

Susan Speizer

Literacy/Training

Coordinator

Jan Vectirelis

Volunteer Coordinator

Leonard Young

Experience Corps

Site Coordinator

Office Volunteers and AARP Workers

Diana Bogan

Thelma Brannon

Cathy Cheshire

Ruth Glasgow

Veronica Hill

Dick Jones

Bill Roberts

Elaine Scheel

Charlene Thornton



40 Greater Cleveland Volunteers

Connecting you with opportunities to serve

4614 Prospect Avenue, Suite 205
Cleveland, Ohio 44103

Phone: 216-391-9500
Fax: 216-391-9010

www.greaterclevelandvolunteers.org

